

# Guide to Budget Rent-a-Car Rental Compensation

Burden charge Quick reference	Interpersonal compensation	Automobile property damage liability compensation	Vehicle compensation	Personal injury compensation	Non-operation charge	Burden charge of an accident	Other burden charges
	Credit limit for 1 person Unlimited <small>(Compulsory Automobile Liability Insurance includes ¥30 million)</small>	Credit limit for 1 accident Unlimited <b>Deductibles, ¥50,000</b> <small>(However, this does not include businesses partnering with remote islands, and other franchises.)</small>	Credit limit for 1 accident Vehicle market value <b>Deductibles, ¥50,000</b> <small>*Cars higher than JE, Minivans, wagons, microbuses, specially equipped cars higher than WA (Deductibles of ¥100,000)</small>	Credit limit of ¥30 million per person <small>(Includes physical impediment, injury, and death)</small>			
Disclaimer compensation Non-subscriber course	¥0	Maximum ¥50,000	Maximum ¥100,000	¥0	If vehicle is returned ¥20,000 If vehicle is not returned ¥50,000	Maximum ¥200,000	Actual expense burden
<b>Recommended</b> Disclaimer compensation Subscriber course	¥0	¥0	¥0	¥0	If vehicle is returned ¥20,000 If vehicle is not returned ¥50,000	Maximum ¥50,000	Actual expense burden
<b>Recommended</b> Safety pack course <small>* Refer to the following (applicable stores)</small>	¥0	¥0	¥0	¥0	¥0	¥0	¥0 <small>*① There are articles that are not applicable to compensation</small>

## Non-Operation Charge (Compensation system for suspension of business)

By any chance of an accident, theft, vehicle trouble, or damages the company is not responsible for, and the vehicle requires repairing or cleaning, we will charge customers the amount referred to above, as part of the business compensation, regardless of the level of repair or the amount of time required for cleaning. (This differs to the disclaimer compensation system so please be aware)

## Other charges included in the burden charge

Includes, "flat or damaged tires", "locking in or misplacing keys, misplacing the wheel cap", "damages due to the handling of the chain carrier or installation deficiencies", "indoor damages, damages due to flying debris, misplacing installation accessories", "theft due to leaving keys in the car", and "tow truck charges".

### About the disclaimer compensation

If applying and paying for the special disclaimer compensation when agreeing to the rental contract (voluntary), and the customer is somehow involved in an accident, as long as it does not correspond to the disclaimers article in the conditions of insurance, this system may exempt immunity from the responsible amount of deductibles. However, customers will be charged a "non-operation charge (NOC)" as a part of the compensation system for suspension of business while the vehicle is in repair.

#### •Cases where the disclaimer compensation is not applicable

The customer is responsible for the burden charge of any accidents and damages that correspond to the following listed below. In this case, we will not accept certain charge systems such as the relief insurance compensation system and the disclaimer compensation system (objects, vehicles).

- (1) Damages that exceed the compensation limit amount
- (2) Damages responsible by any driver apart from the designated vehicle driver (drivers who have not applied to drive with our company)
- (3) "Extension of contract time without permission", "DUI", "subletting", etc.
- (4) In the case of an accident, failing to report to the police and rental store
- (5) Settling compensations for damage privately without consulting or being granted permission.
- (6) In the case of an accident that corresponds to disclaimer articles in other insurance articles.

- (7) In the case of an accident that occurs in violation to our rental agreement.
- (8) "Flat or damaged tires", "locking in or misplacing keys, misplacing the wheel cap", "damages due to the handling of the chain carrier or installation deficiencies", "indoor damages, damages due to flying debris, misplacing installation accessories", "theft due to leaving keys in the car", and "tow truck charges"  
\* Please refrain from boarding animals (dogs, cat, etc.). By any chance that trouble occurs within the vehicle, customers will be asked to bear cleaning charges.

### About the Safety Pack

Applicable stores: All prefectures in Kyushu (Agents and SS shops excluded), Yamaguchi, all prefectures in Shikoku, Okayama, Shimane, Ishikawa, Toyama, Fukui, Niigata, Chiba, Miyagi, Fukushima, Sapporo Station North Exit, New Chitose Airport, Hakodate area, Asahikawa area, Ishigaki area.

- Safety Pack is a compensation course that not only exempts the customers from non-operation charge payments if the customer is in an accident, but also covers for damages / misplacement of tires and wheel caps, inner vehicle accessories, and other accessories.

- \*Tow truck charges will be charged separately.
- \*This service is limited to customers who have applied for the disclaimers compensation system.
- \*There are several stores that do not provide this safety pack.
- \*①Smoking in a non-smoking carr (including e-cigarettes), leaving the interior of the vehicle filthy, misplacement of accessories, locking in keys, theft, and tow trucks.
- \*This service does not compensate damages and smells due to pets, marine products, and oils and greases.
- \*Accidents that violate our rental agreement, or that have not been reported to the police cannot receive compensation through this service.